# **Terms and Conditions (international)**

(Status 01. June 2022)



#### I. General Provisions

### § 1 Validity of the Terms and Conditions (international)

- (1) These Terms and Conditions (international) are applicable to all present and future transactions between **DIL Deutsches Institut für Lebensmitteltechnik e.V, der DIL Technologie GmbH und der DIL Engineering GmbH** (hereinafter referred to as: "we" or "us") and customers who have their place of business outside the Federal Republic of Germany. This is also the case when we do not expressly refer to the Terms and Conditions (international) again in follow-up business transactions with the customer.
- (2) Only these Terms and Conditions (international) apply. The customer's General Terms & Conditions shall under no circumstances constitute the subject of the contract. This shall not apply even in the event of our knowledge of such or if we do not again expressly contradict this again, unless their applicability is explicitly agreed upon in writing. These Terms and Conditions (international) shall also apply in place of any General Terms & Conditions of the customer (e.g. Purchasing Terms and Conditions) even if the latter stipulate that acceptance of the order shall constitute unconditional acceptance of the customer's General Terms & Conditions.
- (3) These Terms and Conditions (international) shall apply if the customer is a merchant, a legal entity under public law or a federal special fund under public law. Thy shall not apply if the customer is a consumer within the meaning of Section 13 of the German Civil Code (BGB).
- (4) These Terms and Conditions (international) apply to Purchase Contracts, Contracts for Work and Services and Service Contracts. The General Provisions of Section I. apply to all aforementioned types of contract and are supplemented by the Special Provisions under Sections II. IV. for the respective type of contract. The subject matter of the contract includes goods, work performances, services and assembly services which we provide on the basis of the contract.
- (5) All offers, deliveries and services on our part shall be effected solely on the basis of these Terms and Conditions (international). If we assume additional or more extensive obligations, this shall not affect the validity of these Terms and Conditions of Sale and Delivery in other respects

### § 2 Offer and Conclusion of Contract

- (1) Our offers are always conditional and non-binding, unless they have been expressly designated as binding or contain a specific acceptance period. Only the information we provide and the manufacturer's product descriptions that we have included in the contract shall be deemed to be an agreement on the quality of the goods. Public statements, claims or advertisements by the manufacturer or any other third parties shall not constitute statements regarding the quality of the subject of the contract. If we provide the customer with samples or specimens, or receive samples or specimens from the customer, this shall not constitute a determination of the quality of the goods either. The customer shall not receive any guarantees in the legal sense.
- (2) If an order placed by the customer is to be qualified as an offer in accordance with Section 145 BGB, then we may accept it within two weeks of receiving the order. If the order diverges from our proposals or our offer, then the customer shall set out the order in writing and mark the deviations.
- (3) If the order is placed electronically, we shall usually confirm receipt of the order. This confirmation of receipt merely documents the receipt of the order, and shall not constitute a binding acceptance. However, the declaration of acceptance may be linked to the confirmation of receipt.
- (4) The contract shall only come into effect by virtue of our order confirmation. Our order confirmation shall govern the entire content of the contract. This shall also apply, subject to short-term and written objections raised by the customer, if it diverges from declarations made by the customer.
- (5) As a rule, we send our order confirmations electronically. In addition, we may also send order confirmations in text form or in writing. In the absence of an order confirmation, the contract shall become effective upon the execution of the order.
- (6) We reserve the right to make technical modifications as well as changes as to the shape, color and/or weight within the scope of reasonableness, unless the usability for a contractually agreed purpose, where necessary, requires exact conformity. We reserve the right to make changes and improvements with regard to the construction design, use of material and finish, insofar as this does not impair the contractually stipulated or customary use of the subject of the contract. If in the customer's view the goods to be delivered are not to be suitable exclusively for customary use or if the customer assumes a certain suitability of the use of the goods or a certain quality or if the customer plans to use the goods for an unusual purpose, under increased stress or involving a particular risk to life, limb, health or the environment, then he is obliged to point out to us the intended use or relevant expectation in writing prior to concluding the contract.



- (7) We shall retain property rights and copyright in respect of estimates, drawings and other documents. Such documents may not be disclosed to third parties or used for advertising purposes without our express prior written consent. We are entitled to request their surrender by the customer at any time. This shall only apply insofar as the surrender to property is not expressly the subject of the contract.
- (8) Any amendments, modifications or subsidiary agreements to the contract require the written form or our written confirmation to take effect. Our employees, commercial agents or other sales agent are not authorized to make supplementary agreements or give any representations or guarantees that go beyond the stipulated content of the contract. Nor are they authorized to waive the requirement of an order confirmation.

# § 3 Confidentiality

- (1) Each party shall use all documents (including samples, models and data) and knowledge which it receives as a result of the business relationship only for the jointly pursued purposes and shall keep them secret from third parties with the same care as its own corresponding documents and knowledge, if the other party designates them as confidential or has an obvious interest in keeping them secret. This obligation shall commence upon first receipt of the documents or knowledge and shall end 36 months after the end of the business relationship.
- (2) The obligation shall not apply to documents and knowledge which are commonly known or which were already known to the other party at the time of receipt without the other party being obliged to maintain secrecy, or which are subsequently transmitted by a third party entitled to pass them on, or which are developed by the receiving party without making use of documents or knowledge of the other party which are to be kept secret.
- (3) Any confidentiality agreement concluded between the customer and us shall not be affected by the above provisions.

# § 4 Prices and Payment / Transfer of Risk, Packaging, Dispatch

(1) Prices apply ex works, exclusive of packaging, loading, transportation and possibly customs, in euro, unless otherwise stated in the order confirmation. Unless otherwise agreed upon, the cost of packaging, shipment, payment transactions, customs fees, etc. shall be invoiced to the customer separately. The customer warrants that all requirements for a value-added tax-free delivery, from a German perspective, shall be met. Insofar as we do not receive verification of the tax-exempt delivery or if we have to pay value-added tax due to the delivery modalities or due to circumstances from the customer's sphere, then the customer shall indemnify us from claims in excess of this without restrictions. The indemnity is granted by the customer, waiving any further conditions or other objections, in particular waiving any objection of limitation, and includes compensation for expenses incurred.

Unless otherwise stated in the order confirmation, delivery is agreed to be "ex works" (EXW in accordance with Incoterms® 2020). The same shall also apply for any partial deliveries and partial performances that we provide, insofar as we are entitled to provide partial deliveries and partial performances.

- (2) Unless otherwise indicated in the order confirmation, the invoice amount shown shall be due for payment upon the issuance of the invoice. The consequences of any possible default in payment on the part of the customer are commensurate with legal provisions. The customer shall be in default if he does not pay within 7 days from receipt of the invoice.
- (3) If several claims are due, we reserve the right to use a payment, instalment or a deposit made by the customer in order to first discharge the claim that offers the least security, among several claims offering equal security that which is the oldest, and concerning claims of the same age we reserve the right to discharge all these claims partially at the same rate.
- (4) We shall not be obliged to accept bills of exchange or cheques. If they are accepted, this shall only be done subject to clearance of the funds against reimbursement of all fees on account of performance. We shall likewise not be obliged to present a bill of exchange or check in due time or to lodge protests.
- (5) The customer shall only be entitled to offset his debt against claims if his counterclaims have been established as final and conclusive or are due for decision, for the rest, also if the counterclaims have been acknowledged by us or if we have not disputed them. The customer may only exercise a right of retention if his counterclaim is based on the same contractual relationship.
- (6) We reserve the right to adjust prices accordingly if there are any increases in costs (in particular due to collective agreements or changing prices for materials) after concluding the contract.
- (7) Additional deliveries and services agreed upon after the confirmation of order shall be invoiced separately. Partial deliveries or partial performances shall be paid within the deadlines stated in the order confirmation or invoice or rather these Terms and Conditions of Sale and Delivery.



(8) In the event of failing to pay within the periods stated or if circumstances become known to us after concluding the contract that may adversely affect the customer's creditworthiness, all our claims shall immediately become due for payment. We shall then be entitled to require advance payment or the provision of security for any outstanding performances and, after an appropriate period of grace, to withdraw from the contract or claim compensation for non-performance and, without prejudice to the aforementioned rights, to take back the goods delivered subject to retention of title at the customer's expense. If partial payments have been agreed upon and the customer in default, in spite of an appropriate period of grace, then we shall be entitled to withdraw from the contract.

## § 5 Delivery Times / Times of Performance

- (1) The delivery time or time of performance is evident from our order confirmation. Adherence to the delivery time or time of performance requires that the customer fulfils his contractual duties and obligations as agreed. If this is not the case, then the delivery time or time of performance shall be extended accordingly, unless we are responsible for the delay. Binding delivery or performance dates or deadlines require our written confirmation to become effective.
- (2) Compliance with the delivery time or time of performance is also subject to the correct and timely delivery by our suppliers or sub-contractors. If we are unable to meet binding delivery times or times of performance for reasons for which we are not responsible (non-availability of the subject of the contract), we shall inform the customer of this without delay and at the same time notify the customer of the expected new delivery or performance deadline. If the subject of the contract is also not available within the new delivery time or time of performance, we shall be entitled to withdraw from the contract in whole or in part; we shall immediately refund any consideration already paid by the customer. A case of non-availability of the subject of the contract in this sense shall be deemed to be, in particular, the failure of our supplier or sub- contractor to deliver or perform on time if we have concluded a congruent hedging transaction, neither we nor our supplier or sub- contractor are at fault or we are not obliged to procure in the individual case.
- (3) Delivery or performance dates or deadlines shall be postponed or extended accordingly if we are prevented from providing the delivery or performance within the time agreed due to force majeure, industrial action, riots, official regulations or other circumstances for which we are not responsible (especially also pandemic events). The inability to obtain raw material and means of transport shall be treated in the same way as the cases referred to above. This also applies if corresponding circumstances occur concerning upstream suppliers. We shall not be liable for any damages arising from this on any legal grounds. If the impediment exceeds three months, then the customer shall be entitled, following an appropriate period of grace, to withdraw from the contract with regard to the part that has not yet been performed. In this case, he shall not be entitled to any damage claims.
- (4) For the rest, the customer is only entitled to rights and claims due to delay if we are responsible for the delay.
- (5) If the customer incurs damage due to a delay in delivery or performance for which we are responsible, then the statutory provisions shall apply. If we are liable to pay damages thereunder, this shall be limited in amount to 0.5 % for each full week of delay but in total to a maximum of 5% of the value of the part of the total delivery or performance that cannot be used in good time or in conformity with the contract due to the delay. Damage claims in excess of this shall be excluded. We reserve the right to prove that the customer has not suffered any damage at all or that the damage is significantly less than the aforementioned lump sum.
- (6) The limitations set forth above in accordance with Section 5 shall not apply in the event of intent or gross negligence on our part or in the event of a fixed-date transaction or if the delay in delivery or performance for which we are responsible is based on the culpable violation of an essential contractual obligation or if life, limb or health are affected. Except in the case of a willful contractual infringement for which we are responsible or if life, limb or health are affected, then our liability for damages in such cases shall be limited to foreseeable damage that typically occurs.
- (7) If shipping has been agreed, delivery times, delivery deadlines and delivery dates shall refer to the time of transfer to the forwarder, haulier or to any other third party commissioned with the shipment.
- (8) If delivery is postponed at the customer's request, once a reasonable period of grace that has been set elapses without success, we shall be entitled to dispose of the goods, personnel or performances at our discretion and to supply the customer within a reasonably extended deadline. Any storage costs shall be borne by the customer.



- (9) If the customer defaults in accepting performance or culpably breaches any other duty to cooperate, then we shall be entitled to request replacement of any losses sustained, including any possible additional expenditure. If stored by us, the storage costs shall be 0.25% of the invoice amount of the items to be stored for each full week. The right to pursue and provide evidence of additional or lower storage costs is reserved. Further claims of compensation for damages remain reserved; the customer may furnish proof that we incurred no or less damage.
- (10) If the conditions of Section (8) are met, then the risk of accidental loss or deterioration of the purchase item or the object of work performance shall pass to the customer at the latest at the time when he is in default of acceptance or payment.
- (11) We shall be entitled to render partial deliveries and partial performances when
  - a) the partial delivery or partial performance can be used by the customer within the contractual intended use,
- b) the delivery of the remaining ordered goods or the performance of the remaining services is ensured and
- c) the customer does not incur considerable additional expense or costs as a result, unless we agree to bear such costs.
- (12) Partial deliveries or performances may be invoiced separately. Complaints concerning partial deliveries or performances shall not release the customer from the obligation to accept the remaining delivery of the goods or performance of services in conformity with the contract.

## § 6 Property Rights

- (1) We provide a warranty vis-à-vis the customer for the subject of the contract being free of property rights of third parties in the Federal Republic of Germany.
- (2) However, the requirement for this provision of warranty is that the customer shall inform us immediately of claims arising from property rights asserted against him by third parties and shall act in agreement with us when dealing with these claims and pursuing his rights. If one of these requirements is not met, then we shall be released from our legal obligations or any obligations undertaken in these Terms and Conditions. If a breach of property rights arises for which we are liable in accordance with the terms, and if for that reason the customer is forbidden by law to use the goods either completely or partially, then we shall, at our own expense and at our discretion
  - a) procure the customer's right to use the goods or the services or
  - b) create the goods or services free of property rights or
  - c) replace the goods or services with another object/service that does not violate any property rights, or
  - d) take back the goods and refund the consideration paid by the customer.
- (3) Our liability shall not be applicable if the customer makes changes to the subject of the contract or blends the subject of the contract with other materials, violating the property rights of third parties.
- (4) The customer shall not be entitled to any other claims or claims in excess of this due to the infringement of property rights of third parties. In particular, we shall not replace any consequential damages, such as loss of production or use and lost profits. These liability limitations shall not apply if, in cases of intent or gross negligence or the violation of essential contractual obligations or the absence of assured qualities, mandatory liability is assumed for foreseeable damage typical for the contract.

#### § 7 Total Liability

- (1) Liability for damage compensation in excess of that envisaged under  $\S\S$  5, 6, 9 and 13 is excluded, irrespective of the legal grounds.
- (2) Insofar as our liability vis-à-vis the customer is excluded according to these terms, this shall also apply to any personal liability on the part of our representatives, vicarious agents or employees.
- (3) The customer's attention is drawn to Section 254 BGB. In line with this, he undertakes to take appropriate precautions to prevent, as far as possible, any damage from occurring. The obligation laid down in Section 254 BGB shall also be deemed to be an obligation the customer has towards us (within the meaning of Section 280 BGB).

### § 8 Applicable Law, Place of Jurisdiction, Miscellaneous

(1) The legal relations are governed by the English version of the United Nations Convention on Contracts for the International Sale of Goods of 11 April 1980 (UN Sales Convention/CISG) as well as the customs prevailing at the registered office of our respective company. The UN Sales Convention applies above and beyond its area of application and regardless of any reservations of contracting countries for all contracts subject to these Terms and Conditions (international). The formation of contract, including agreements as to the jurisdiction of courts and arbitrators, and the contractual rights and obligations of the parties, including pre-contractual and other



secondary obligations, as well as their interpretation, are governed exclusively by the UN Sales Convention in conjunction with these Terms and Conditions (international). Outside the UN Sales Convention, legal relations between the parties shall be governed by the law of the Federal Republic of Germany.

- (2) If the customer is a merchant, a legal entity under public law or a federal special fund under public law, then the exclusive place of jurisdiction for all disputes arising from this contract is Quakenbrück, Germany. The same applies if the customer has no general jurisdictional venue in Germany or if his place of residence or common whereabouts are not known at the time of commencing an action. However, we are entitled to sue the customer at his place of business, place of residence or commercial branch.
- (3) The place of performance, payment and fulfilment for all obligations arising from the business relationship is the place of business of our respective company. If assembly has been agreed upon, then the place of performance shall be the place of assembly.
- (4) If any provisions of the contract with the customer, including these Terms and Conditions (international), are or become invalid, either in full or in part, then this shall not affect the validity of the remaining provisions. The partially or wholly invalid provision shall be replaced by a provision whose economic success comes closest to that of the invalid provision.

## **II. Special Provisions for Purchase Contracts**

## § 9 Warranty Rights, Liability and Damage Compensation

- (1) The customer's rights to claim defects require that he has duly complied with his obligations to inspect the goods and report defects in accordance with Section 377 of the German Commercial Code (HGB). Any notification of defects must be made in writing, stating the type and extent of the deviation from the agreed or customary quality or suitability of use. We shall not be obliged to check whether the goods fulfil the particular purpose intended by the customer or are suitable for doing so, unless the customer has pointed this out to us in writing before concluding the contract.
- (2) A material defect in the goods exists if the goods deviate considerably from the design, quantity, quality condition, durability, functionality, compatibility, safety and suitability of use agreed upon in the order confirmation taking into account the provisions in § 2 Sections (1), (4), (5), (6) and (8) or, unless otherwise stipulated, from the quality and suitability of use customary in the Federal Republic of Germany. A defect of title to the goods exists if the goods are not free of rights or claims of third parties enforceable in the Federal Republic of Germany at the time of transfer of risk. Statutory exclusions in excess of this or limitations of our responsibility remain unaffected. Unless otherwise expressly agreed upon in the order confirmation, we are, in particular, not responsible for the goods being free from rights/claims of third parties outside the Federal Republic of Germany. If analyses, DIN [German Industry Standard] provisions, other domestic or international quality standards are designated by us or if any other details are given about the quality of the goods, then these shall solely serve the purpose of describing the services to be provided by us in greater detail. No acceptance of a guarantee of quality is associated with this.
- (3) Unless expressly agreed otherwise, we shall not be obliged to assemble and install goods, to advise the customer or to train or instruct customers, or to deliver accessories or instructions. If we provide such services nonetheless on the basis of a separate agreement, these services may be invoiced separately by us.
- (4) In the case of goods with digital elements, we owe the provision of updates and information about updates only insofar as this results explicitly from an agreement on quality. Claims for reimbursement of expenses in the context of supplier's redress (Section 445a BGB) shall remain unaffected.
- (5)In the event of legitimate notices of defects, the customer may request supplementary performance in accordance with the statutory provisions. Supplementary performance shall take place at our discretion by eliminating the defect or by supplying faultless goods.
- (6) In the event of subsequent performance by supplying faultless goods, the customer shall, at our request and at our discretion, return the defective goods to us or scrap them against proof. However, we are not obliged to take back the replaced goods at our own expense or to have them scrapped. If we demand the return or scrapping, we shall bear the costs of the most favorable shipping route or customary scrapping costs. This shall not apply if the costs increase because the goods are located at a place other than the place of intended use. Claims for reimbursement of expenses within the scope of the supplier's recourse (§ 445a BGB) shall remain unaffected.
- (7) If the supplementary performance definitively fails, then the customer may at his discretion choose to request a reduction in remuneration (*Minderung*) or a cancellation of the contract (*Rücktritt*) in accordance with the statutory provisions.



- (8) We shall only be held liable for damages incurred by the customer arising from a breach of contractual obligations if we are responsible for such damage. In the case of damages caused by simple negligence, we shall only be liable if a material contractual obligation has been violated. Material contractual obligations are those whose fulfilment shapes the contract and in which the customer may trust. Except in the case of a wilful contractual infringement for which we are responsible, our liability amount shall be limited to damages that typically occur and that were foreseeable at the time of concluding the contract. In particular, the replacement of indirect damage such as lost profits or loss of production shall be excluded.
- (9) Liability arising from culpable injury to life, limb or health shall remain unaffected by the aforementioned limitations in accordance with Section 8. This also applies to mandatory liability according to the Product Liability Act (ProdHaftG), in the context of guarantees and of supplier's redress (Section 445a BGB).
- (10) The limitation period for claims for faults is 12 months from the transfer of risk. Damage claims due to intent, gross negligence, in the event of culpable injury to life, limb or health, claims resulting from product liability and under supplier's redress (Section 445a BGB)as well as the statutory limitation period under § 438 (1) No. 2 BGB for defects to objects that have been used for a building in accordance with their customary manner of use and that caused its defectiveness, shall remain unaffected. Subsequent performance measures shall not lead to an extension of the period defined in the first sentence, and shall not imply any acknowledgement that triggers a new start of the limitation period. Unless the new product is sold to a consumer at the end of the supply chain, claims in the context of supplier's redress shall become statute-barred at the latest five years after we have delivered the goods to the customer, unless these claims are based on a breach of an obligation to update in accordance with Section 475b BGB.
- (11) Liability for normal wear and tear as well as damage due to unsuitable or improper use shall be excluded. If operating, safety or maintenance instructions, particularly technical data sheets, are not observed; if changes are made to the products; if parts are replaced or consumables are used that are not compliant with the original specifications, then any liability for defects shall not be applicable if the customer is unable to disprove a substantiated assertion that the defect occurred because of these circumstances.
- (12) We shall not be liable for defects in parts or components provided by the customer or for parts or components provided by third parties on his behalf or for defects of the end product attributable to the defectiveness of such supply parts.

#### § 10 Retention of Title

- (1) The goods delivered (goods subject to retention of title) shall remain our property until such time as all claims to which we are or will be entitled against the customer have been settled, including all current account balance claims. If the customer acts in breach of contract in particular, if he is in default with payment of a claim for payment we shall be entitled to take back goods subject to retention of title after having set an appropriate period of time for performance. The transport costs incurred for taking back the goods shall be borne by the customer. If we take back the goods subject to retention of title, this shall constitute a withdrawal from the contract. If we levy execution on goods subject to retention of title, this shall likewise constitute a withdrawal from the contract. We may realize goods subject to retention of title that we have taken back. The proceeds from the realization shall be offset against those amounts owed to us by the customer, after we have deducted an appropriate amount for realization costs.
- (2) The customer shall treat the goods subject to retention of title with care. He shall adequately insure them against fire and water damage and theft at the original value at his own expense. If maintenance and inspection works are required, the customer shall undertake them in good time at his own expense.
- (3) The customer may use the goods subject to retention of title and resell them in the ordinary course of business, as long as he is not in default of payment. However, he may not levy execution on the goods subject to retention of title or assign them by way of security. Claims for payment by the customer against his buyers arising from the resale of the goods subject to retention of title as well as those claims by the customer with regard to the goods subject to retention of title arising against his buyers or third parties on any other legal grounds (in particular, claims arising from tortious acts and claims to indemnification payments), including all current account balance claims, are fully assigned to us by the customer here and now by way of security. We hereby accept this assignment.
- (4) The customer may collect the claims assigned to us at his expense in its own name for us, as long as we do not revoke this authorization. Our right to collect these claims ourselves shall not be affected by this; however, we shall not assert the claims ourselves and shall not revoke the authorization to collect as long as the customer duly complies with his payment obligations.
- (5) If, however, the customer acts in breach of contract in particular, if he is in default with the payment of a claim for payment we may request the customer to disclose to us the assigned claims and the respective



debtors, to notify the respective debtors of the assignment and to surrender all documents to us and provide us with all of the information we require to assert the claim.

- (6) Any processing or transformation of the goods subject to retention of title by the customer shall always be executed for us. If the goods subject to retention of title are processed with other items that do not belong to us, then we shall acquire co-ownership of the new item in proportion to the value of the goods subject to retention of title (final invoice amount including value-added tax, if applicable) to the other processed goods at the time of processing. Incidentally, the same applies for the new product that results from processing as for the goods subject to retention of title.
- (7) If the goods subject to retention of title are inextricably attached or blended with other items that do not belong to us, then we shall acquire co-ownership of the new item in proportion to the value of the goods subject to retention of title (final invoice amount including value-added tax, if applicable) to the other attached or blended goods at the time of attaching or blending. If the goods subject to retention of title are attached or blended in such a way that the customer's item shall be considered as the main item, then we and the customer already agree that the customer shall transfer proportionate co-ownership of the item to us. We hereby accept this transfer.
- (8) The customer shall take care of the resultant sole ownership or co-ownership of the item for us.
- (9) In the event of the attachment of goods subject to retention of title by third parties or of other intervention by third parties, the customer shall draw attention to our ownership and shall immediately inform us in writing so that we can assert our property rights. If the third party does not reimburse us with the court or out-of-court costs incurred in this connection, the customer shall be liable to pay them.
- (10) At the customer's request, we are obliged to release the securities to which we are entitled insofar as their realizable value exceeds the value of our outstanding claims against the customer by more than 10%. In this connection, however, we may choose the securities to be released.
- (11) In the event of deliveries outside the Federal Republic of Germany that we undertake at the initiative of the customer, and if the aforementioned security rights in rem cannot be effectively agreed, such security rights in rem shall be deemed to have been agreed in respect of all outstanding claims arising from the business relationship between the customer and us which are closest to the above security rights and which are permissible and possible according to the relevant legal system.

# If we provide Assembly Services, the following shall apply: § 11 Assembly Services

- (1) The customer shall, at its own expense, provide in good time all the prerequisites for efficient assembly. This includes in particular the following: Access roads as well as assembly and storage areas must be leveled at floor level and be load-bearing for heavy transport and lifting equipment. Preparation and execution of earthwork, founding, grouting, construction and scaffolding work, including the provision of the building materials required for this purpose and of the parts to be assembled at the place of use, if these aforementioned works and services are not to be performed by us in accordance with the contract. The work of subcontractors must have progressed to such an extent that assembly by our assemblers can be started on schedule and carried out without interruption. Existing sub- constructions must be straightened, foundations must be completely dry and set. In particular, the customer must ensure that official permits are obtained in good time.
- (2) The Customer shall support us at its own expense in the execution of the assembly. This includes in particular: Provision of energy, water, etc., including the necessary connections at the place of use, sufficient lighting of the place of use, the provision of suitable storage areas, storage and recreation rooms, the provision of sanitary facilities. If the customer is unable to provide certain performances despite being requested to do so and a deadline being set, these can as far as possible be provided by us and any costs incurred can be charged to the customer. In the case of assembly work abroad, all entry, work and other necessary permits shall be provided by the customer at the customer's expense.
- (3) All small parts additionally required during assembly which are not expressly listed and which are necessary for the commissioning due to extraordinary, unforeseeable local conditions or at the special request of the local supervisory authority shall be invoiced separately upon proof.
- (4) Interruptions in assembly due to missing connections, construction work, power failure, etc., for which we are not responsible, shall be borne by the customer.
- (5) Any agreed installation flat rates do not include work on Sundays and public holidays. Furthermore, installation flat rates shall only apply if all preparatory work has been completed on site. Additional work that is not part of the normal scope of delivery shall be charged on the basis of time and effort. Waiting times during the assembly or further engineer's trips for the commissioning of the machines, which are based on a fault of the customer, are at his expense.



# **III. Special Provisions for Work Performance**

### § 12 Acceptance

- (1) After our notification that the work performance is ready for acceptance, an acceptance shall be carried out within a reasonable period of time, but at the latest within 14 calendar days after our notification.
- (2) An acceptance report shall be drawn up on the acceptance which shall be signed by the contracting parties. The acceptance report shall also list any insignificant defects and/or deliveries and/or services still to be performed. A defect shall be deemed insignificant if the work performance has no adverse effect on further use or application and has a quality that is customary for work performances of the same type and that the customer can expect according to the type of work performance.
- (3) The customer shall only be entitled to refuse acceptance if the work performance has significant defects. If there is only an insignificant defect and the customer does not accept the work performance within 14 calendar days after our notification in accordance with subsection (1), acceptance shall nevertheless be deemed to have been performed.
- (4) If, in addition, the customer does not accept the work performance which is essentially free of defects before or after the expiry of 14 calendar days after our notification in accordance with subsection (1), acceptance shall be deemed to have been implicitly performed by a behavior of the customer from which acceptance of the work performance as being essentially in accordance with the contract can be concluded, in particular by the use of the work performance as intended, and subject to that we have pointed this out to the customer at the beginning of the period in accordance with subsection (1).
- (5) If no acceptance is requested and the customer has put the work performance or a part thereof into use, acceptance shall be deemed to have been performed after the expiry of one week after the start of the putting into use.
- (6) We shall bear our own costs of acceptance. The customer shall bear the costs for its personnel and the costs for necessary operating media (electricity, water, fuel, etc.). If the acceptance is delayed for reasons for which the customer is responsible, we shall be separately remunerated for the additional expenses incurred by the further acceptance attempt.
- (7) If the acceptance fails twice, each contracting party may call in an expert at its own expense for a possible renewed acceptance.
- (8) Upon acceptance, the risk shall pass to the customer. If the customer is in default of acceptance, the risk shall pass to the customer at the time the default of acceptance is established. If the customer puts the work performance into use prior to acceptance, the risk shall pass to the customer as soon as the work performance is put into use.

# § 13 Warranty Rights, Liability and Damage Compensation

- (1) The work performance shall be free of defects if, at the time of acceptance, it has been performed in accordance with the properties agreed in the contract and its annexes. Insofar as the properties have not been agreed, the work performance shall deemed to be free of defects if it is suitable for the use presupposed under the contract, in all other respects for normal use, and if it complies with the recognized rules of technology at the time of acceptance.
- (2) A defect shall not be deemed to exist in the case of an insignificant deviation from the agreed properties, in the case of an insignificant impairment of the usability, in the case of natural abrasion, normal wear and tear or in the case of damage which occurs after the transfer of risk as a result of incorrect or negligent handling, excessive stress, unsuitable operating materials, defective third-party construction work, unsuitable building ground or which occurs as a result of special external influences which are not assumed under the contract. Wear parts also include all components which suffer progressive material loss due to grinding, rolling, rotating, impacting, scratching, chemical and thermal stress. Rotating parts are also wear parts. If improper modifications or repair work are carried out by the customer or by third parties, no claims for defects shall exist for these and the resulting consequences, unless the customer refutes a substantiated claim that the defect only occurred as a result of these circumstances.
- (3) Notice of defects shall be given in writing by a comprehensible description of the symptoms, as far as possible evidenced by written records or other documents illustrating the defects. Statutory obligations of the customer to examine and give notice of defects shall remain unaffected.
- (4) Defects occurring during the limitation period according to subsection (8) shall, at our discretion, either be remedied by way of subsequent improvement or be remedied by way of subsequent delivery. Further rights of the customer due to defects shall exist exclusively within the scope of the provisions agreed below.



- (5) If, after a reasonable number (three) of attempts at rectification, replacement delivery or replacement performance, the subsequent performance has been unsuccessful and thus the subsequent performance has finally failed, or if we repeatedly fail to comply with the request for subsequent performance despite setting a reasonable deadline, the customer may, at his discretion, choose to request a reduction in remuneration (reduction) or a cancellation of the contract (withdrawal) in accordance with the statutory provisions.
- (6) We shall only be held liable for damages incurred by the customer arising from a breach of contractual obligations if we are responsible for such damage. In the case of damages caused by simple negligence, we shall only be liable if a material contractual obligation has been violated. Material contractual obligations are those whose fulfilment shapes the contract and in which the customer may trust. Except in the case of a wilful contractual infringement for which we are responsible, our liability amount shall be limited to damages that typically occur and that were foreseeable at the time of concluding the contract. In particular, the replacement of indirect damage such as lost profits or loss of production shall be excluded.
- (7) Liability arising from culpable injury to life, limb or health shall remain unaffected by the aforementioned limitations in accordance with subsection 6.
- (8) The limitation period for claims for faults is 12 months from the acceptance. Damage claims due to intent, gross negligence, in the event of culpable injury to life, limb or health shall remain unaffected. Subsequent performance measures shall not lead to an extension of the period defined in the first sentence, and shall not imply any acknowledgement that triggers a new start of the limitation period.
- (9) We shall not be liable for defects on the part of customer or for parts or components provided by third parties on his behalf or for defects of the end product attributable to the defectiveness of such supply parts.

# IV. Special Provisions for Services (e.g. examinations, research and development services or tests)

# § 14 Own Property Rights

- (1) Each contracting party shall be and remain the owner of its own property rights. Property rights are all confidential knowledge of a contracting party received in writing, orally, visually or on electronic data carriers, such as scientific and technical data, drawings, drafts, sketches, plans, descriptions, specifications, measurement results, calculations; database structures, program scripts, software, software applications, algorithms; experience, processes, samples, patterns; genes, markers, sequences, vectors, and other chemical materials and other biological materials; whether protectable or not, whether subject to an intellectual property right/copyright or not, which have been or will be created or generated by a contracting party.
- (2) The contracting parties mutually acknowledge that, unless explicitly otherwise agreed, deliverables belong to the contracting party that generated them or on whose behalf they were generated under a subcontract. Deliverables are all new data, information, know-how, technologies, processes, procedures, database structures, program scripts, software, software applications, algorithms, genes, markers, sequences, vectors and other chemical materials and other biological materials, knowledge and findings, whether or not protectable or copyrightable, that are developed, generated, made or obtained by the contracting parties individually or jointly. If deliverables are generated jointly, such deliverables shall be the joint property of the contracting parties.
- (3) If during the creation of deliverables property rights of another contracting party and/or deliverables of another contracting party were used, such deliverables may be the joint property of the contracting party that created such deliverables and the contracting party that is the owner of the property rights used and/or the deliverables used.

#### § 15 Liability

- (1) The granting of rights of use to property rights and the provision of products, apparatus and/or prototypes by us shall be without warranty and without assurance of certain properties. If, in exceptional cases, certain properties are to be promised, this shall require an express written agreement. No guarantee or liability is assumed for the technical or commercial usability of the deliverables. Our customer acknowledges that success cannot be guaranteed.
- (2) in all other respects, our liability shall be governed by § 7 above.